1. Communication

The event organizer will communicate all official updates via a dedicated Windobona Days WhatsApp group. This group is strictly for one-way communication from the organizer.

For any inquiries, participants must contact windobona.skydiving@gmail.com or sportflyer@windobona.es. Personal messages to coaches or the organizer may not be answered.

2. Event Overview

Windobona Skydiving Days/Light is designed to provide a high-quality skills camp with medium-sized groups to maximize learning and progression.

- The event features professional coaches, high-performance aircrafts, ideal altitude, and a professional dropzone with a bar and restaurant on the dz or very near, open every day.
- Coaches will assess each participant's skill level and tailor coaching accordingly.
- Participants will be grouped with five other flyers based on experience and personal goals.
- Coaches have full authority to reassign participants to different groups if deemed necessary for safety and progression.
- Each group has a dedicated coach who rotates daily.
- The daily goal is **6 jumps per participant**. More if possible.
- The groups will be pre-manifested every morning for the full day so make sure to be there on time to not miss out the days jumping. Missing skydivers will lose the ticket for the rest of the group to keep on jumping. If additional time permits, participants may self-manifest for extra jumps with or without a coach. But the group must be complete

3. Arrival & Check-In

- Upon arrival, participants must check in at manifest for gear inspection (if required).
 Unchecked or unready gear will result in a grounding, and missed jumps will not be refunded.
- All participants must check in with the event organizer or a coach.
- Group assignments will be displayed on a designated board each morning.
- A **mandatory welcome briefing** will be held each morning. Daily updates will be shared in the WhatsApp group.

4. Booking & Payment

- 4.1. A registration fee is required to confirm participation. Unpaid slots may be given to waitlisted participants.
- 4.2. Registration fees are strictly non-refundable.
- 4.3. The full event fee must be paid by the designated deadline. Failure to pay on time may result in losing the slot.

5. Participant Responsibilities

- 5.1. Skydiving is an extreme sport, and each participant assumes full responsibility for the inherent risks.
- 5.2. Mandatory equipment:
 - Minimum 1 audible altimeter (2 strongly recommended)
 - 1 visual altimeter
 - A certified skydiving helmet
- 5.3. Participants must conduct a full equipment check before each jump.
- 5.4. **Punctuality is crucial.** Late or absent participants will be charged the full fee, including used jump tickets.
- 5.5. The organizer and coaches reserve the right to **deny participation** for:
 - Repeated unsafe behavior.
 - Physical violence, threats, or verbal abuse.
 - Attempting to skydive under the influence of alcohol or drugs.
- 5.6. Required documentation (license, insurance, gear check, and DZ briefing) **must** be completed before the event.
- 5.7. Participants must maintain at least **6 jump tickets** in their manifest account at all times for load scheduling efficiency.

6. Cancellation & Refund Policy

- 6.1. Refund eligibility depends on cancellation timing:
 - 90+ days before the event: 100% refund
 - 60-89 days before the event: 75% refund
 - 45-59 days before the event: 25% refund
 - Less than 30 days before the event: No refunds
- 6.2. **Refunds are only processed if a replacement participant is found.** If the new participant covers only part of the cost, the original participant will be refunded proportionally.
- 6.3. Loss or cutaway of equipment **is not grounds for a refund**. The event team will assist in finding a solution, but responsibility remains with the participant.
- 6.4. If a participant cannot skydive due to personal reasons (injury, illness, etc.), the case will be reassessed and looked at carefully. They may transfer their slot to another qualified person.

7. Weather Policy

- 7.1. **No refunds** are issued for weather-related delays or cancellations.
- 7.2. Event dates **will not** be rescheduled due to weather.
- 7.3. Participants sign up for a specific event and cannot transfer to a different event due to unused jumps.
- 7.4. In case of bad weather, alternative activities may be offered, including:
 - Seminars and coaching sessions
 - Indoor wind tunnel flying (additional cost applies)
 - Other dropzone activities
 - Skydiving unrelated activities (carting, climbing, kitesurfing, volleyball, etc..)

By registering for Windobona Skydiving Days, you acknowledge and agree to the above policies, terms, and conditions.